Turn Around Time (TAT) for the Common Transaction

Request Category	Request Type	TAT
Rate of Interest	Reduction/Type (Fixed or Floating)	30 days
Statement	Interest Certificate	T+1
	Statement of Account (SOA)	7 days
Change in Communication Address	Email	T+6
	Mobile	T+6
	Address	T+6
Document Requests	LOD (List of Documents)	T+6
	Property Papers (Copy/Original)	30 Days
	NOC	15 Days
NACH / ECS Mandate	NACH Status	T+14
	Switch of Repayment	30 Days
Sanction Letter / Welcome Letter	Sanction Letter	T+6
	Welcome Letter	30 days
Part Payment / Pre Payment / Foreclosure (FC)	Foreclosure	T+15
	Impact of Part Payment	30 days